



# EVENT INFORMATION FOR PATRONS WITH A DISABILITY

The Australian Grand Prix Corporation (AGPC) recognises and seeks to meet the diverse needs of its patrons, inclusive of people with disabilities. The AGPC promotes ongoing consideration and awareness of the requirements of patrons with disabilities and is responsive to the changing expectations and needs of people with disabilities.

The information below provides an overview of accessible services available at the Formula 1® Rolex Australian Grand Prix 2019 for patrons with a disability.

The Disability Services Office is located at Gate 1 via the Middle Park light rail underpass on the corner of Canterbury Rd and Armstrong Street. Please note on Saturday and Sunday of the event, only Armstrong Street is accessible by car for drop off and pick up,

unless the vehicle has a Local Access Zone vehicle permit. This office can assist with any enquiries relating to accessibility, including shuttle bus bookings, wheelchair hire, disability parking and other event information.

The AGPC Community Relations Officer is available to assist with any queries prior to the event on **(03) 8698 8194** or email [communityrelations@grandprix.com.au](mailto:communityrelations@grandprix.com.au)

## Travellers Aid Access Service

Travellers Aid is a friendly and professional service offering support workers to assist people with disabilities and older people with personal care needs. Open 7 days a week.

### For details on Travellers Aid Access Service phone:

Flinders Street Station **(03) 9610 2030**  
Monday to Sunday 8.00am – 8.00pm

## Transport Around The Circuit

A FREE accessible shuttle service will operate within the circuit to designated stops for patrons with limited mobility. This service can accommodate one companion carer per patron.

Priority will be given to patrons who pre-book the service from Monday 11th March 2019 by calling Wheelaway on **1800 133 320**.

### This service will operate between gate open and close times:

Thursday to Sunday during gate opening times.

In addition to the above, the shuttle service will also operate for the following GP Advantage Member activities;

Behind the Scenes Day – Thursday

Main Straight Walk – Saturday and Sunday

## Accessible General Admission Platforms

Three General Admission viewing platforms for use by all patrons with a disability and their carers only are located at Turn 2-3 (via Gate 2), Turn 12 (via Gate 9) and Turn 14 (via Gate 10). All will be clearly signed with staff in attendance. Club 15 at Turn 15 will also have an allocated area for patrons with a disability. A pre-purchased General Admission upgrade ticket is required to access the Club 15. Refer to the map at the rear of the brochure.

## Public Conveniences

Public conveniences for people with a disability are located at various locations across the circuit. Please refer to the map at the rear of the brochure for locations.

## Changing Places

The AGPC is proud to be offering for the Accessible Toilet and Change Room. Please refer to the map on reverse, for locations.

## Village Green Disability Car Park

Parking is available for People with a Disability located at Gate 10 within the Village Green Accessible Car Park. A permit must be obtained through the AGPC in advance, on **(03) 8698 8194**.

## Wheelchairs

A limited number of manual wheelchairs will be available for use within the circuit. These wheelchairs will be available from the Disability Services office, located at Gate 1.

## Companion Card / Carer Card

The AGPC is affiliated with the Companion/Carer Card to ensure all patrons of the Formula 1® Rolex Australian Grand Prix 2019 have full and equal access to the event. For more information visit one of the following sites:



[companioncard.org.au](http://companioncard.org.au)  
or phone **1800 650 611**



[carercard.vic.gov.au](http://carercard.vic.gov.au)  
or phone **1800 901 958**

For any queries relating to ticketing, and circuit access for people with a disability and their companions, please contact AGPC on **(03) 8698 8194**.

## Corporate Hospitality

A choice of wheelchair accessible corporate facilities are available. Speak to an AGPC Corporate Sales team member about the Pit Entry Suites, Carousel or the Formula One Paddock Club™. For all queries relating to corporate hospitality, please contact the AGPC Corporate Sales team on **(03) 9258 7166**.

## Grandstands

Reserved Grandstand seats are available in Schumacher (Turn 15), Prost (Turn 16) and Jones (Turn 1) stands. Tickets must be purchased via phone on **1800 100 030**.

## For more information visit [grandprix.com.au](http://grandprix.com.au)

The national relay service can be used to contact AGPC.

TTY/Voice: **133 677**

Correct at the time of printing. Check [grandprix.com.au](http://grandprix.com.au) for the latest version.



FOR TRANSPORT  
AROUND THE CIRCUIT  
CALL WHEELAWAY  
1800 133 320

**GP RADIO 99.7FM**  
LIVE EVENT COMMENTARY

FOR A FULL CIRCUIT MAP INCLUDING  
ALL ZONES, ACTIVITIES AND SERVICES,  
PLEASE SEE THE 2019 CIRCUIT MAP



**ACCESSIBLE SERVICES / FACILITIES**

**TRANSPORT**

**GETTING AROUND**

**AMENITIES**

**SERVICES**

- Accessible Conveniences
- Manorao
- Community Relations and Disability Office – J14
- Village Green
- Disability Car Park – W12
- Tunnels (infield access) – K13, Q12
- No wheelchair access on overpass
- Viewing Mounds
- General Admission Disability Platform – E12, O8, U11
- Ticketed Grandstand Viewing Platforms – I13, R12, R13
- Accessible Shuttle
- Bus Stops
- Train Stops
- User Stops
- Entry Gate
- Restricted Area
- Turn Numbers
- Melbourne Walk
- Walking Route
- Internal Roadways
- Superscreens
- Hydration Station
- ATMs
- GP Advantage Members Enclosure
- Customer Service Booths
- Catering/Bars
- Police Station
- First Aid
- Ticket Sales
- Pram Park
- Hospitality Suites
- Peddock Club



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