



ACCESSIBILITY INFORMATION

The information below provides an overview of accessible services available at the Formula 1® Rolex Australian Grand Prix 2020.

Accessible Services Office

The Accessible Services Office is located at Gate 1. The easiest way to get there is to take the tram to Middle Park Station/Gate 1 (accessible station) and then follow the signs to the office – it's located just to the left of the tram line underpass. The Accessible Services Office can assist with any enquiries relating to accessibility, including shuttle bus bookings, wheelchair hire, accessible parking and other event information.

If you have any questions prior to the event, please call **(03) 9258 7100** or you can email ticketing@grandprix.com.au for ticketing queries and feedback@grandprix.com.au for all other queries.

Getting to the event

The tram is the easiest way to get to the Albert Park Circuit with frequent services dropping you off right outside the gates. Services from the city to the circuit (and back) are free for Formula 1® Rolex Australian Grand Prix ticket holders. You can catch trams from Southern Cross Station to Gates 1, 2 and 3. If you're going to Gates 5, 8, 9 or 10 you can catch the trams from Flinders Street (opposite Federation Square). For more transport information visit grandprix.com.au/event/transport-information and see the information below for information on accessible gates and tram stops.

Gates

GATE	DETAILS
Gate 1	The most accessible gate at the circuit. Can be reached via the 96 route/GP Light Rail Express. The tram stop at Gate 1 is accessible (has level access). The Accessible Services Office is located at Gate 1
Gate 2	Can be reached via the 96 route/GP Light Rail Express. The tram stop at Gate 2 is accessible (has level access). Gate 2 is close to the Turn 2 Accessible Platform as well as merchandise and a customer information booth.
Gate 3	Can be reached via the 12 route/Clarendon Street GP Express. The tram stop at Gate 3 does not have level access. This gate is closest to Piquet grandstand.
Gate 4	This gate is for access to the World Tour Melbourne concerts only.
Gate 5	Can be reached via the tram routes along St Kilda Road (check www.ptv.vic.gov.au for accessible routes and stops) Gate 5 is close to the Automotive Avenue car displays and the golf course viewing areas.
Gate 8	Can only be reached by using the Queens Road overpass from Roy Street. The overpass has stairs and no lift. Gate 8 is the closest gate to the Kids Corner and is near the Waite Accessible Platform and Waite Grandstand.
Gate 9	Can be reached via the tram routes along St Kilda Road (check www.ptv.vic.gov.au for accessible routes and stops). Gate 9 is near the Waite Accessible Platform and Waite Grandstand.
Gate 10	Located next to the accessible parking area on Village Green. It is the best gate if you are going to the Turn 14 Accessible Platform and the Prost and Schumacher grandstands. The "Marvaloo" changing places facilities is also located close to Gate 10.

BlindSquare

The circuit has been BlindSquare enabled, an informative app for patrons who are blind or visually impaired. BlindSquare's self-voicing app delivers detailed points of interest, facilities and amenities around the venue. Apple users can download the free app, 'BlindSquare Event' from the App Store and use it to navigate the circuit and find places of interest. Please ensure Bluetooth is turned on when using the app.

Wheelchair Hire

A limited number of manual wheelchairs are available for use within the circuit. Visit the Accessible Services Office at Gate 1 to enquire about hiring a wheelchair.

Accessible Shuttle

A FREE accessible shuttle service will operate within the circuit to designated stops for patrons with limited mobility. This service can accommodate one companion carer per patron. Priority will be given to patrons who pre-book the service from Monday 9th March 2019 by calling Wheelaway on **1800 133 320** or **0438 683 598**. Check the circuit map to see where the accessible shuttle stops are located. When you call to book a shuttle, they will ask you to wait at the closest shuttle stop for collection.

Accessible General Admission Platforms

Three General Admission viewing platforms for use by all patrons with accessibility requirements and their carers are located at Turn 2-3 (via Gate 2), Turn 12 (via Gate 9) and Turn 14 (via Gate 10). All platforms are clearly signed and are managed by dedicated staff. The platforms operate on a first come, first served basis so there may be a wait if the platform is full.

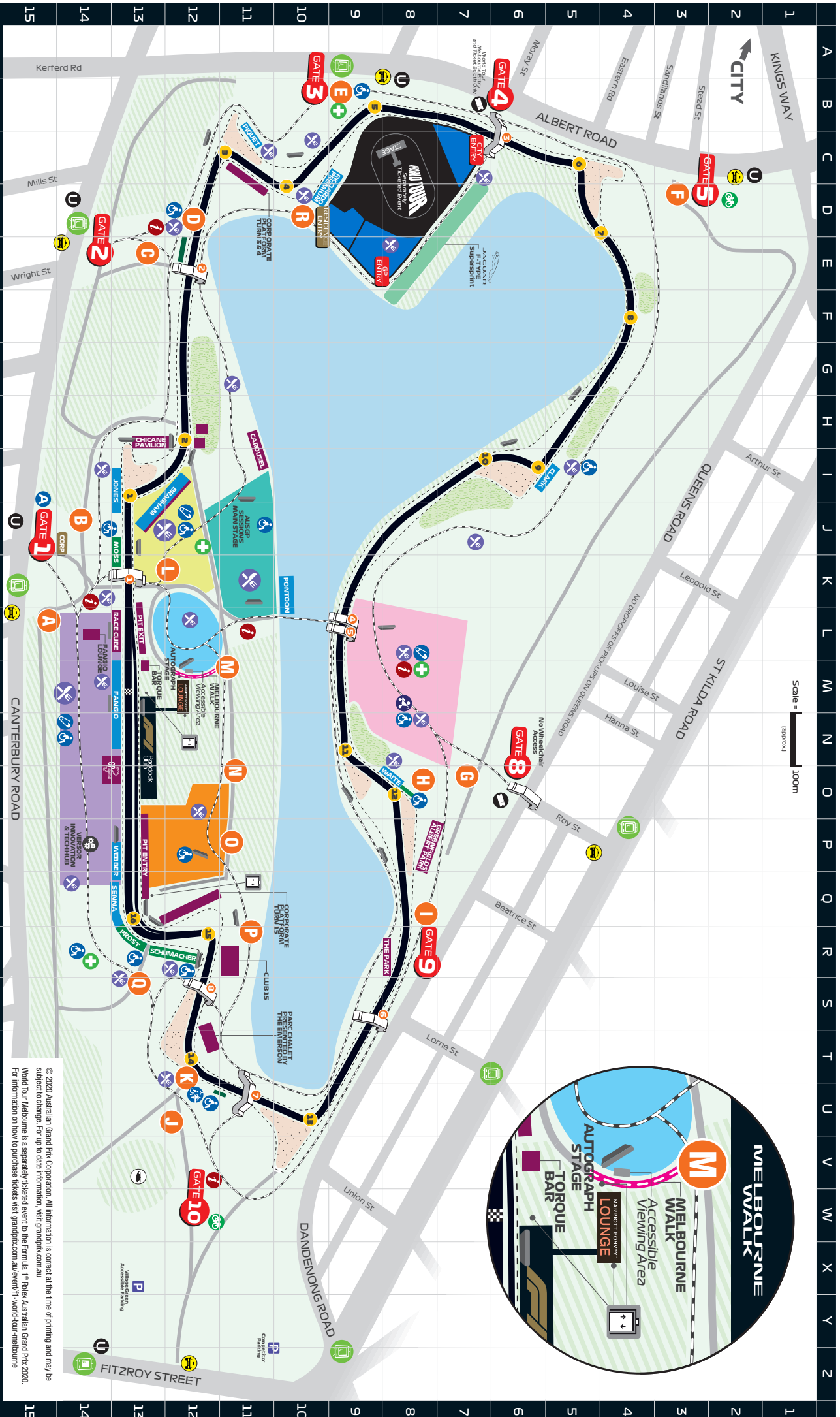
For further information on accessible services please visit grandprix.com.au/event/general-info-disability-info

Australian Grand Prix Corporation (AGPC) recognises and seeks to meet the diverse needs of its patrons, inclusive of people with accessible requirements. The AGPC promotes ongoing consideration and awareness of accessibility for patrons and is responsive to the changing expectations and needs of people with accessible requirements.

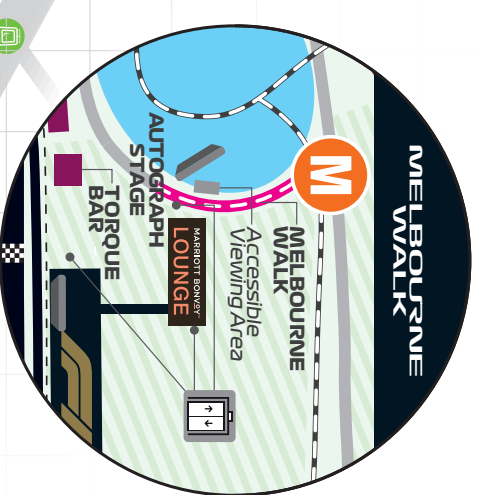




2020 ACCESSIBLE SERVICES MAP



Scale = 100m (approx)



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 World Tour Melbourne is a separately ticketed event, to the Formula 1® Rolex Australian Grand Prix 2020. For information on how to purchase tickets visit grandprix.com.au/event/11-world-tour-melbourne

- TRANSPORT**
 - Train Stops
 - Helped
 - Uber Stops
 - Accessible Shuttle
 - Hand Staps
- GETTING AROUND**
 - Entry Gate
 - Viewing Mounts
 - Restricted Area
 - Corporate Entrance
 - Turn Numbers
 - Postcard Overpass
 - Walking Route
 - Malbourne Walk
- AMENITIES**
 - Accessible
 - Married
 - GP Advantage
 - Members Enclosure
 - Supervisors
 - Accessible
 - General Admission
 - Accessibility Freedom
 - Grandstands
 - Accessible
 - Grandstands
- SERVICES**
 - Customer Service
 - Booths
 - Catering/Bars
 - Lift
 - Accessible
 - Pram Park
 - First Aid
 - Hospitality Suites
 - Paddock Club