



FORMULA 1® HEINEKEN® AUSTRALIAN GRAND PRIX 2022 ACCESSIBILITY INFORMATION

The information below provides an overview of accessible services available at the Formula 1® Heineken® Australian Grand Prix 2022.

ACCESSIBLE SERVICES OFFICE

The Accessible Services Office is located at Gate 1. The easiest way to get there is to take the tram to Middle Park Station/Gate 1 (accessible station) and then follow the signs to the office – it is located to the left of the tram line underpass. The Accessible Services Office can assist with any enquiries relating to accessibility, including shuttle bus bookings, wheelchair hire, accessible parking and other event information.

If you have any questions prior to the event, please call (03) 9258 7100 or you can email ticketing@grandprix.com.au for ticketing queries and feedback@grandprix.com.au for all other queries.

GETTING TO THE EVENT

The tram is the easiest way to get to the Albert Park Circuit with frequent services dropping you off right outside the gates. ServiGATE 1s Station to Gates 1, 2 and 3. If you're going to Gates 5, 8, 9 or 10 you can catch the trams from Flinders Street (opposite Federation Square). For more transport information visit [Getting Here | Formula 1® Heineken® Australian Grand Prix](#).

GATES

Track activities will occur between Thursday 7 April 2022 to Sunday 10 April 2022 from approximately 9:30am – 5:30pm[^]. The activities outlined in the track schedule may have increased noise levels. Key event timings are outlined below:

GATE	DETAILS
GATE 1	The most accessible gate at the circuit. Can be reached via the 96 route/GP Light Rail Express. The tram stop at Gate 1 is accessible (has level access). The Accessible Services Office is located at Gate 1. It is also the closest gate to the Moss Accessible Grandstand.
GATE 2	Can be reached via the 96 route/GP Light Rail Express. The tram stop at Gate 2 is accessible (has level access). Gate 2 is close to the Turn 2 Accessible Platform as well as merchandise and a customer information booth.
GATE 3	Can be reached via the 12 route/Clarendon Street GP Express. The tram stop at Gate 3 does not have level access. This gate is closest to Piquet grandstand.
GATE 4	This gate is for access to the Kids Zone.
GATE 5	Can be reached via the tram routes along St Kilda Road (check www.ptv.vic.gov.au for accessible routes and stops) Gate 5 is close to the Automotive Avenue car displays and the golf course viewing areas.
GATE 8	Can only be reached by using the Queens Road overpass from Roy Street. The overpass has stairs and no lift. Gate 8 is near the Waite Accessible Platform and Waite Grandstand.
GATE 9	Can be reached via the tram routes along St Kilda Road (check www.ptv.vic.gov.au for accessible routes and stops). Gate 9 is near the Waite Accessible Platform and Waite Grandstand.
GATE 10	Located next to the accessible parking area on Village Green. It is the best gate if you are going to the Turn 12 Accessible Platform and the Prost and Schumacher grandstands. The "Marveloo" changing places facilities is also located close to Gate 10.

Australian Grand Prix Corporation (AGPC) recognises and seeks to meet the diverse needs of its patrons, inclusive of people with accessible requirements. The AGPC promotes ongoing consideration and awareness of accessibility for patrons and is responsive to the changing expectations and needs of people with accessible requirements.





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VILLAGE GREEN ACCESSIBLE CAR PARK

Accessible parking is available at Gate 10 within the Village Green Accessible Car Park. A permit must be obtained from the Australian Grand Prix Corporation in advance by calling (03) 9258 7100.

WHEELCHAIR HIRE

A limited number of manual wheelchairs are available for use within the circuit. Visit the Accessible Services Office at Gate 1 to enquire about hiring a wheelchair.

ACCESSIBLE SHUTTLE

A FREE accessible shuttle service will operate within the circuit to designated stops for patrons with limited mobility. This service can accommodate one companion carer per patron. Priority will be given to patrons who pre-book the service from 9th March 2022 by calling Wheelaway on 1800 133 320 or 0438 683 598. Check the circuit map to see where the accessible shuttle stops are located. When you call to book a shuttle they will ask you to wait at the closest shuttle stop for collection.

ACCESSIBLE GENERAL ADMISSION PLATFORMS

Three General Admission viewing platforms for use by all patrons with accessible requirements and their carers are located at Turn 2-3 (via Gate 2), Turn 10 (via Gate 9) and Turn 12 (via Gate 10). All platforms are clearly signed and are managed by dedicated staff. The platforms operate on a first come, first served basis so there may be a wait if the platform is full.

BINDIMAPS

The circuit has been BindiMaps enabled. BindiMaps is Australia's most widely used accessible wayfinding app that provides easy-to-follow audio, map and text navigation that delivers detailed points of interest, facilities and amenities around the venue.

BindiMaps is optimised for people with a disability, including people with vision impairment and wheelchair users.

Both Apple and Android users can download the free app, "BindiMaps", from the App Store and use it to navigate the circuit and find places of interest.

For further information about BindiMaps, visit Bindimaps.com.

COMFORT CORNER

We are one of the first Grand Prix to provide a Comfort Corner (or Sensory Room) for our guests. It is located near the Customer Service Booth at the Kids Zone. The room comes with specially designed sensory equipment and has been soundproofed to offer a reduced sensory space during the Grand Prix.

AUSLAN OFFERINGS

This year will debut Auslan interpreters on both our AusGP Sessions live stage and Fan Q&A stage. Please see the off-track schedule for times. We have also partnered with Get Skilled Access to build a page in our online F1 Race Programme, where fans can learn Formula 1® specific words in Auslan.



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ACCESSIBLE HOSPITALITY VENUES

Track activities will occur between Thursday 7 April 2022 to Sunday 10 April 2022 from approximately 9:30am – 5:30pm[^]. The activities outlined in the track schedule may have increased noise levels. Key event timings are outlined below:

VENUE	DETAILS (all venues are serviced by the free accessible shuttle bus)
The Lounge	220m from Gate 1, via overpass, road and grass. This venue is wheelchair accessible, has a lift, accessible bathroom, low level bars, wheelchair viewing and Super Screen viewing.
Paddock Club	Accessible via the lift located in The Lounge (above). This venue has an accessible bathroom, via The Lounge lift, low bars and wheelchair viewing.
Chicane Pavilion (Lower)	430m from Gate 1, via road. This venue is wheelchair accessible, has a lift, accessible bathroom, low bars, tables, wheelchair viewing and Super Screen viewing.
The Atrium	340m from Gate 1, via grass. This venue is wheelchair accessible, has an accessible bathroom, low bar, tables and Super Screen viewing.
The Deck @13	940m from Gate 10, via overpass, road and grass. This main level of this venue is wheelchair accessible, has an accessible bathroom, low bars, tables and Super Screen viewing.
The Terrace	750m from Gate 10 via road and grass. This venue is wheelchair accessible, has a lift, accessible bathroom, low bars and tables.
Lakeside Studio at Carousel	560m from Gate 1 via overpass, grass and road. This venue is wheelchair accessible, has an accessible bathroom, low bars and tables. This venue does not overlook the track but has a mini-super screen and televisions.
Race Deck	270m from Gate 2 via road and grass. This venue is wheelchair accessible, with an accessible bathroom, and is close to the general admission accessible viewing platform.

ACCESSIBLE SERVICES MAP

Please see attached Accessible Services Map, which highlights our accessible features, including Wheelaway shuttle stops, bathrooms and recommended paths of travel to and from selected hospitality suites and grandstands.

It also includes QR codes to access both the overall digital circuit map and the BindiMaps wayfinding app.